

Kristi Rohtmets

From: lennart.leht@greenit.ee
Sent: esmaspäev, 8. aprill 2024 16:13
To: Kristi Rohtmets
Subject: FW: Important - please read
Attachments: LISA 2_Fjuitsu Estonia AS 26.03.2024 selgitus[59].pdf

From: Gabrijolavicius, Mantas <mantas.gabrijolavicius@hp.com>
Date: Monday, 8. April 2024 at 16:04
To: lennart.leht@greenit.ee <lennart.leht@greenit.ee>, Liim, Erik (CW) <erik.liim@hp.com>
Subject: RE: Important - please read

FYI communication from our service delivery manager regarding Fujitsu statement.

Best regards,

Mantas Gabrijolavičius
Baltic Sales Manager

HP Finland Oy
Keilaranta 16
02150 Espoo
Finland
Mobile: +358 5040 10431
E-mail: mantas@hp.com

From: Tammenmaa, Hanna <hanna.tammenmaa@hp.com>
Sent: Tuesday, April 2, 2024 3:35:26 PM
To: Gabrijolavicius, Mantas <mantas.gabrijolavicius@hp.com>
Subject: Fwd: Important - please read

FYI

Kohteesta: Raivo Sumberg (Fujitsu) <Raivo.Sumberg@fujitsu.com>
Lähetetty: tiistaina, huhtikuuta 2, 2024 4:31:21 ip.
Vastaanottaja: Tammenmaa, Hanna <hanna.tammenmaa@hp.com>
Kopio: Elvis Tilgar (Fujitsu) <Elvis.Tilgar@fujitsu.com>
Aihe: RE: Important - please read

CAUTION: External Email

Dear Hanna,

I have sent an apology to ATEA that the information in the PDF file sent to them was completely incorrect.

They initially asked for information about the warranty validity of one copy of the keyboard, and they received a correct answer.

They later wanted to receive a generic response in PDF format to forward to the end customer. Unfortunately, our customer service formalized the requested answer and sent it without submitting it for control.

Sorry and Kind Regards,
Raivo Sumberg
Manager, Repair Shop

FUJITSU

Akadeemia tee 21/4, Tallinn 12618 Estonia
E-mail: Raivo.Sumberg@fujitsu.com
Web: www.fujitsu.ee

From: Tammenmaa, Hanna <hanna.tammenmaa@hp.com>
Sent: Tuesday, April 2, 2024 11:18 AM
To: Tilgar, Elvis <Elvis.Tilgar@fujitsu.com>; Sumberg, Raivo <Raivo.Sumberg@fujitsu.com>
Subject: Important - please read
Importance: High

Hi,

I ask you not to make statements for HP products and product capabilities in the market.

Please direct any such inquiries to HP.

Please check the attached; I ask you to withdraw this statement.

Many thanks.

Regards
Hanna

Hanna Tammenmaa
Partner Service Delivery Manager, Finland & Baltics
HP Inc. Customer Support & Services Delivery

hanna.tammenmaa@hp.com
M +358 40 502 2046

HP Finland Oy
Keilaranta 16 | Visitors: Keilaranta 18
02150 Espoo
Finland

